

# Northwest Ohio Pathways HUB

2022 ANNUAL REPORT



northwest ohio



pathways **HUB**



# Client Spotlight: From Homeless To Homey

Kristi was homeless during a brutally cold polar vortex and the baffling early stages of the pandemic. But Kristi’s lack of housing became even more dire after learning she was pregnant.

Compassion Health Toledo Community Health Worker Janelle Pinskey Matson helped Kristi prepare for her daughter’s arrival. That included getting assistance paying a long-overdue balance on an electric account and the deposit on an apartment where they moved soon after Adalynn was born in early 2022. Kristi was among 1,077 clients who received Northwest Ohio Pathways HUB care coordination services from a community health worker (CHW) in 2022.

“I’m just appreciative of how many resources there are,” said Kristi, adding she enjoyed working with Janelle. “It’s definitely life changing. I’d certainly recommend it.”

Kristi has made a cozy home for her and Adalynn, including play stations that follow the Montessori method of education. Janelle praised Kristi for all the work she does, such as soaking up parenting videos to nurture Adalynn’s development.



CHW Janelle Pinskey Matson, left, with Kristi and Adalynn.

“She’s an amazing client,” Janelle said. “She does everything well.”

While Kristi hopes to go back to school to become a vet tech or something else along those lines, she plans to focus on Adalynn until the lively toddler is a bit older. Kristi continues to experience anxiety and trauma related to being homeless, not to mention fleeing a violent relationship before returning to the Toledo area.

“I didn’t really have anything when I came back here,” Kristi recalled. “I had myself, my backpack, and I brought my TV.”

# Connecting Residents To Services

The Northwest Ohio Pathways HUB (Pathways HUB) is a regional care coordination system that connects low-income residents to needed medical and social services, including insurance coverage, housing, transportation, food, medical homes and career development.

Since 2005, the system's community health workers (CHWs) employed by care coordination agencies throughout the region have assisted more than 11,500 pregnant women, women of childbearing age, adults with chronic diseases, and other vulnerable residents. The Pathways HUB focuses on serving Black families to reduce health disparities, especially in Lucas County, and 60% of clients are Black.

## Highlights from 2022 include:

- **Expanding into Ottawa and Wood counties through a HRSA grant that will add up to two CHWs each at Magruder Hospital and Wood County Hospital.**
- **With their CHW's help, 130 clients were connected to stable housing. That included Kristi and 30 other clients who received support through the Keystone Fund, created in 2021 by an anonymous \$15,000 challenge gift that was matched.**
- **Clients completed 575 outreach surveys about the COVID-19 vaccines and boosters. These surveys served as a tool for CHWs to record clients who were vaccinated, as well as to educate and refer clients who wanted the vaccine or booster for themselves and/ household members.**

# 2022 Birth Outcomes

Low birth weight and preterm births are the leading causes of infant mortality, the measure of infant deaths for every 1,000 live births . Black women who were Northwest Ohio Pathways HUB clients for at least 90 days had improved birth outcomes. As always, the goal remains having no infant deaths.

	Pathways HUB Infant Mortality Rate	Lucas County Infant Mortality Rate*	Pathways HUB Low Birth Weight 90+ Days	Lucas County Low Birth Weight*	Pathways HUB Preterm Birth 90+ Days	Lucas County Preterm Birth*
Black	8.8	15.2	13.8%	16.3%	12.2%	14.3%
White	0	6.6	10.2%	8.1%	6.1%	10.1%
Other	0	N/A	6.7%	N/A	6.7%	N/A
Total	5.2	N/A	12.0%	N/A	9.6%	N/A

\*preliminary data

# Passing Funding Through To The Community

Of the more than \$4.4 million in funding the Northwest Ohio Pathways HUB received in 2022, more than half was passed through as stipends to care coordinating agencies, outcome payments to help pay CHW wages, support services for clients, and other uses in the community.

Northwest Ohio Pathways HUB Funding	2022	Pass Through
HRSA Rural Workforce & Healthy Start	\$330,036	\$44,000
PCHI HRSA CHW	\$152,000	\$127,790
Local Foundations/Non Government Grants	\$187,222	\$144,947
Lucas County Department of Jobs and Family Services	\$435,834	\$98,939
ODH Ohio Health Improvement Zones	\$262,858	\$51,690
Ohio Commission on Minority Getting Healthy Zone	\$99,738	\$55,601
Ohio Commission on Minority Health HUB	\$275,762	\$50,217
Ohio Commission on Minority Opiate	\$47,864	\$10,373
Ohio Department of Health CDC CCR yr 2 of 3	\$378,107	\$95,445
Ohio Department of Health Homeless Youth Housing	\$72,678	\$47,001
Ohio Department of Medicaid IM Funding	\$1,276,100	\$954,582
Ohio MCO Payments (based on 2022 final amounts)	\$926,396	\$806,760
<b>Total</b>	<b>\$4,444,595</b>	<b>\$2,487,345</b>

# Key Pathways HUB Care Coordination Connections

Northwest Ohio Pathways HUB community health workers (CHWs) work one-on-one with each client to develop and complete a care coordination plan based on individual needs. CHWs track the number and type of connections each client makes, many of which address the social determinants of health. This chart shows the percentage of completed connections for 10 key categories in 2022.

Adult Learning	10%	Medical Home	24%
Employment	24%	Postpartum	77%
Family Planning	60%	Social Service	61%
Health Insurance	37%	Tobacco Cessation	9%
Medical Referral - Infant Medical Home	82%	Medical Referral - Mental Health	29%

# 2022 Northwest Ohio Pathways HUB Care Coordinating Agencies



## 2022 Pathways HUB Funding Partners



Northwest Ohio Pathways HUB  
Hospital Council of Northwest Ohio  
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