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Hospital Council of Northwest Ohio Announces New President & CEO *Board Appoints Healthcare Leader with Array of Experiences*

Pamela Jensen, MA, FACHE, a healthcare leader with more than 25 years of experience, was appointed President & CEO of the Hospital Council of Northwest Ohio and its group purchasing affiliate, Northwest Ohio Shared Services Inc., effective March 1, 2023, the Board of Trustees for both organizations announced.

Mrs. Jensen will partner with healthcare, public health, governmental, and community stakeholders while advocating for the regional hospital association's members and working to improve community health. Among the Hospital Council of Northwest Ohio's (HCNO) programs is coordinating the Northwest Ohio Pathways HUB, which relies on a network of community health workers to help low-income pregnant women, adults with chronic diseases, and other residents get connected to needed medical and social services.

"Pam brings a vast array of experiences and solid skills to the helm of HCNO," said Jeffrey A. Dempsey, Chairman of the Board of Trustees for the Hospital Council of Northwest Ohio and Northwest Ohio Shared Services (NOSS). "We're pleased to find an executive of her caliber to lead HCNO and NOSS."

HCNO's top position was left temporarily vacant when W. Scott Fry, 76, died suddenly in June 2022. Mr. Fry had served as President & CEO of HCNO and NOSS since 1985. The Executive Committee of the Board of Trustees guided the organizations in continuing programs and services while conducting an executive search.

Mrs. Jensen previously was Vice President of High Reliability at ProMedica after serving as CEO of ProMedica Memorial Hospital in Fremont for more than 10 years and leading two nearby critical access hospitals for several years. She also has more than 20 years of experience with the Malcolm Baldrige National Quality Award program, and she serves as a judge and Board member with The Partnership for Excellence.

Other HCNO programs and services include the Northwest Ohio Trauma Registry; a division to conduct community health assessments and facilitate community health improvement plans; a convening group for the Advance Care Planning Coalition; the Northwest Ohio Healthcare Emergency Management Coalition; and the Healthy Lucas County community health improvement coalition. HCNO also provides administration and staffing for Toledo/Lucas County CareNet, a separate nonprofit organization.

About the Hospital Council of Northwest Ohio and Northwest Ohio Shared Services

The Hospital Council of Northwest Ohio (HCNO) is a regional hospital association that represents and advocates on behalf of its members while providing collaborative opportunities to improve community health. Northwest Ohio Shared Services (NOSS), which was separately incorporated in 1978, is the regional marketing arm for Vizient, a national group purchasing organization. For more information, please visit hcno.org