

NORTHWEST OHIO PATHWAYS HUB

Transforming lives one pathway at a time.

2024 ANNUAL REPORT

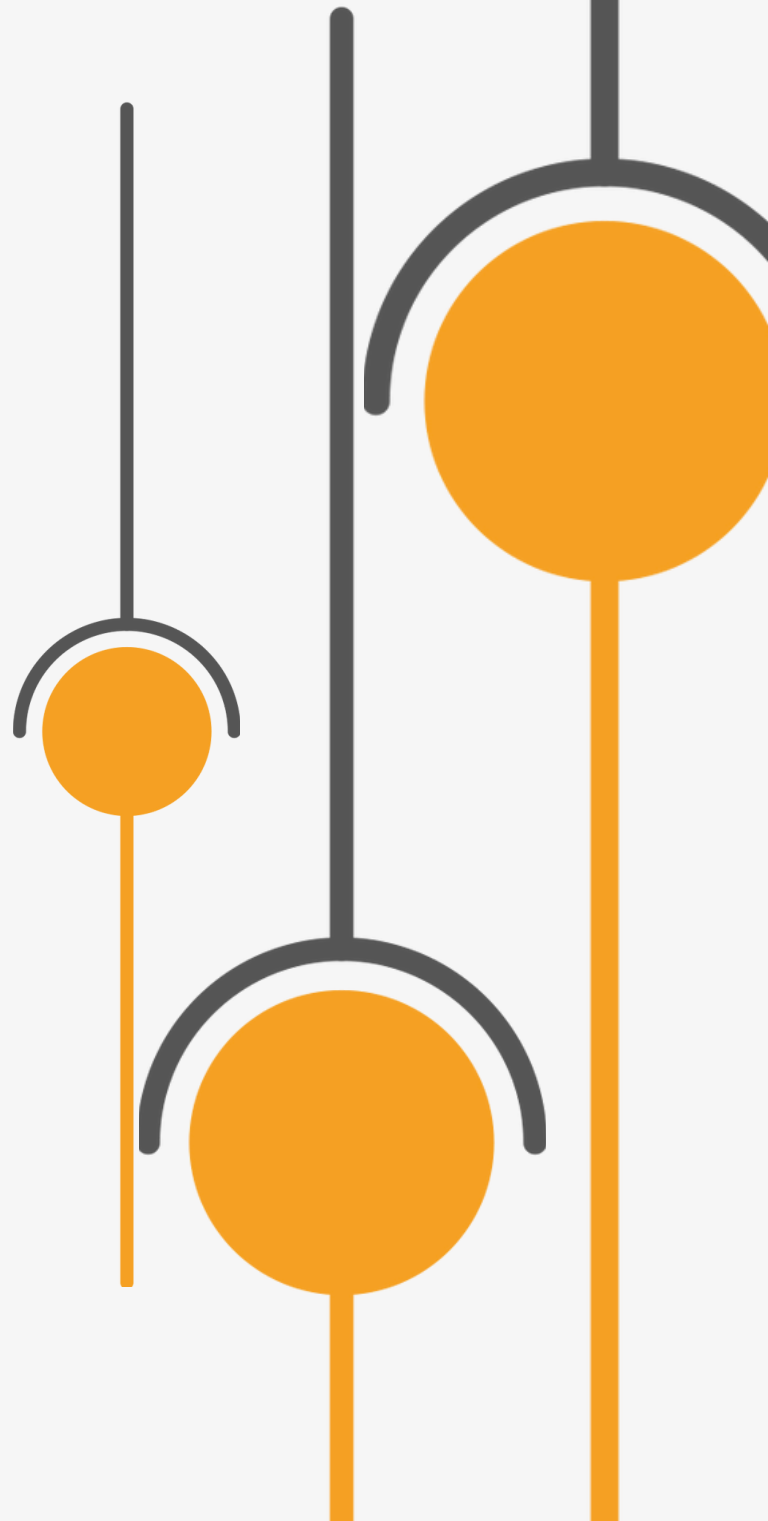


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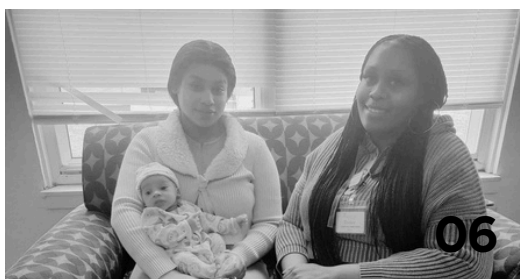
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A MESSAGE FROM THE DIRECTOR



In 2024, the Northwest Ohio Pathways HUB demonstrated remarkable success, with substantial improvements in critical maternal and infant health metrics. Notably, participants enrolled for over 120 days experience significantly lower rates of low birth weight and pre-term rates compared to county averages, highlighting the program's effectiveness in improving birth outcomes for long-term enrollees. Early enrollment and sustained engagement of pregnant women remain critical to improving birth outcomes.

Despite these successes, there are still challenges in enrolling pregnant women in their first trimester and in eliminating community silos.

Programs like *Queens Village* and the *Getting Healthy Zone* have played pivotal roles in addressing community needs and their successes are highlighted in this report. The HUB continues to expand its reach, recently extending services into Putnam and Allen Counties while stabilizing partnerships in Lucas County and other rural areas. Each area presents distinct challenges that require tailored solutions.

Our mission is to foster health equity and address social determinants of health through innovative care models, and we are grateful for our partnerships in helping to achieve this goal. I want to express my heartfelt gratitude to our funders, whose generosity brings our initiatives to life and empowers us to achieve our goals. Finally, I want to extend my deepest appreciation to our incredible partnering care coordination agencies, whose dedication and adaptability ensure the seamless implementation of every challenge and opportunity that comes their way.

Amy Hurley

Northwest Ohio Pathways HUB Director

MISSION, VISION, & VALUES

MISSION: Through collaboration with local partners and community health workers, the Northwest Ohio Pathways HUB supports enhancing health outcomes, promoting healthy births, and enabling connections to health and social services for Northwest Ohio residents impacted by social risk factors.

VISION: The Northwest Ohio Pathways HUB aspires to be the region's trusted care coordination program by promoting healthy birth outcomes, fostering health equity, and helping individuals lead healthier lives.

VALUES:

Advocacy: We help people understand their options and support individuals to make informed decisions.

Compassion: We are genuinely engaged in assisting community health workers and their clients; we have a desire to help.

Collaboration: We connect clients and community health workers to local resources. We celebrate the ability to collaborate to expand our network.

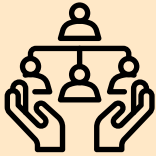
Education: Community health workers, clients, and staff teach and learn from each other.

Support: We support our clients, community health workers, and each other with resources--especially in times of need.

Solidarity: We are stronger when we stand together with community health workers, our clients, and local, regional, and federal organizations.

2024 MEANINGFUL METRICS

Paid to partnering community-based organizations



Paid stipends to partnering agencies

\$1,736,378



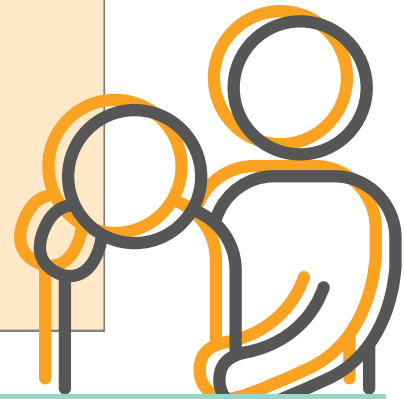
Paid to contracted partners for services

\$97,709



Paid supportive funds to directly assist families

\$207,661



Total Medicaid Managed Care outcome payments earned by partnering agencies

\$871,030

Temporary Assistance for Needy Families (TANF) Assistance



\$64,166

TANF Supportive Funds (beds, work uniforms, laptops, etc.)



124

Families received TANF supportive fund assistance



\$131,965

TANF outcome payments paid to partnering agencies



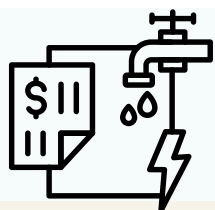
227

Families received TANF assistance



HOUSING IN 2024

Significant efforts were made in 2024 to provide financial support to individuals and families in need of housing assistance. The total funds allocated to clients provided substantial help for rent deposits, utility bills, and combined utilities and rent costs.



\$16,549
Utility Assistance

\$104,337
Rent & Deposit Assistance



\$22,609
Utility & Rent Combination Assistance

THE YEAR IN NUMBERS



\$143,495

Paid to assist families with housing/utilities



Grant-funded housing programs

5



Families assisted

211

Additionally....



Completed utilities pathways

77



Families housed

99

Thank you to our funders!



Department of Health

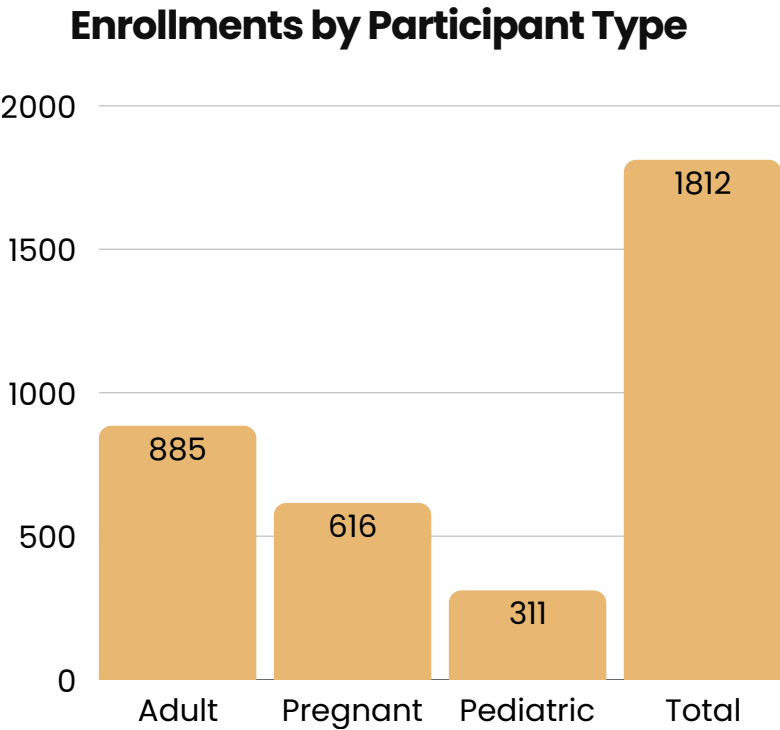
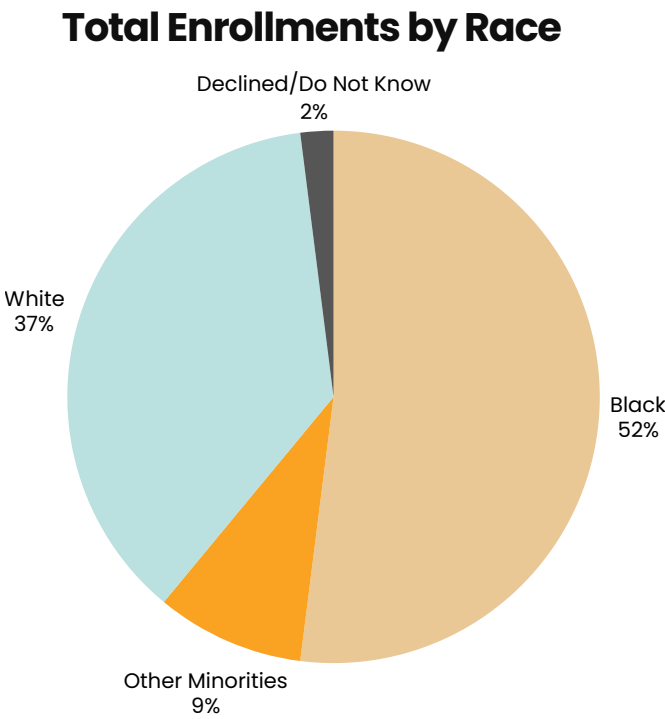
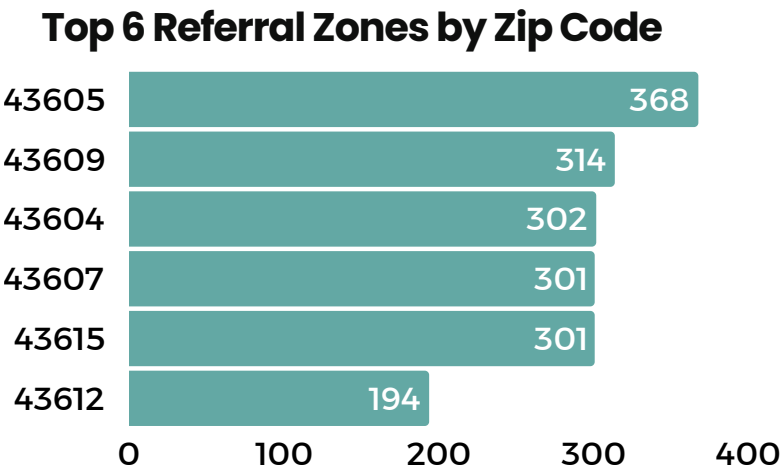


John Henry Eldred Jr. FOUNDATION



Department of Medicaid

2024 CLIENTS, PATHWAYS & REFERRALS



300 program participants were connected to medical homes

249 program participants were connected to stable food security

4,175 social service connections were made, such as financial centers, safety equipment, & clothing

2024 PREGNANCY & BIRTH OUTCOMES

616

pregnant enrollments

387

deliveries

12.2%

pre-term babies born among client enrolled 120+ days

9.8%

Low birth weight for babies born among clients enrolled 120+ days

11.4%

Low birth weight for Black babies born among clients enrolled 120+ days

14.0%

Low birthweight babies delivered



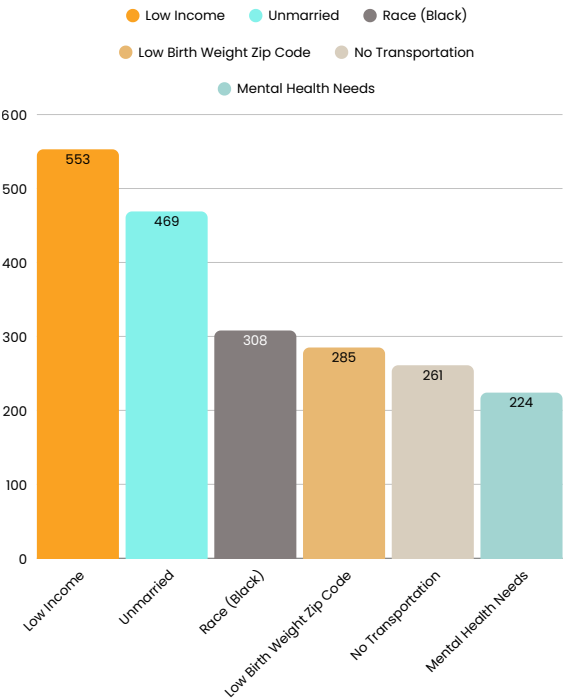
Low Birth Weight

	Lucas County *2023 average	Pathways participant	Pathways participant enrolled 90+ days	Pathways participant enrolled 120+ days
Black	15.9%	16.1%	12.8%	11.4%
All Races	10.0%	14.0%	12.6%	9.8%

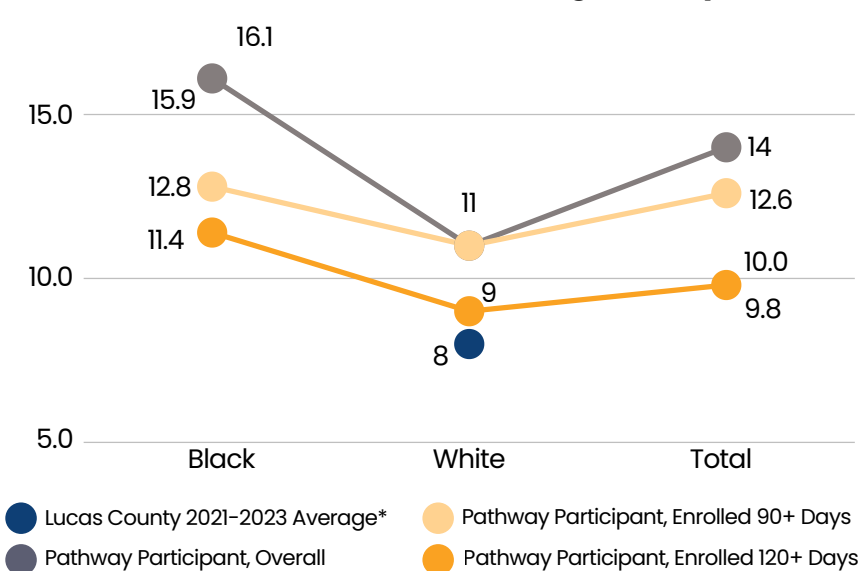
*Source: Ohio Department of Health Bureau of Vital Statistics; preliminary data

The Pathways HUB Model works! Low birthweight outcomes improve the longer a client is enrolled.

Top Pregnant Enrollment Risk Factors



Time Enrolled: Low Birth Weight Comparison



*Source: Ohio Department of Health Bureau of Vital Statistics; preliminary data

2024 CLIENT SUCCESS STORIES

From zero to one hundred

Jzaquelle, a pregnant mother of two, was contending with homelessness, depression, financial instability, and domestic violence. She accepted assistance from Robbie, a CHW with Compassion Health Toledo. With only two days until being evicted, Robbie and Jzaquelle worked together to halt the eviction and eventually find safe housing for Jzaquelle and her three sons.



Since moving into the new apartment, the family has received clothing, kitchen items, furniture, and beds. They were also able to celebrate Christmas this year through generous donations. Jzaquelle now has a support system that includes her mom and the team at Compassion Health Toledo. "They check up on me-- I can tell they care."

"I was feeling stuck and ready to give up...we started from zero and now we have everything we need."

Learning to thrive

Courtney needed assistance with past-due utility bills to prevent disconnection of services and eviction. Due to pregnancy complications, she delivered her baby early and was forced to take early pregnancy leave from employment. "Getting this assistance meant a lot to me; it helped me financially and mentally. I was able to get back on my feet and get caught up on past-due payments." Courtney mentioned that she had never experienced this type of situation before. "I got behind due to pregnancy and began to struggle...I am much more stable now." Courtney is now employed and found childcare for her daughter. Funding support from the Keystone fund helped her to get back on track and take care of her family.

"Getting this assistance meant a lot to me; it helped me financially and mentally."



Queens Village (QV) Toledo provides a unique approach to addressing racial disparities in infant mortality by creating safe spaces where Black women can find support, access health and advocacy resources, and alleviate chronic stress. The program is led by its Community Advisory Board, comprised of 13 Black women from the community.

IN 2024

- 42 in-person community events were held; six of the events were for new and expecting mothers.
- Over 1,000 tickets were reserved for QV events.
- 275 rides were provided to attendees for QV events.
- 150 care packages were assembled and distributed to local NICUs.
- More than 90% of annual survey respondents reported no barriers to engaging with QV due to childcare and transportation services.
- A patient empowerment toolkit was created to equip individuals with self-advocacy tools and local resources.



“My favorite part of Queens Village is sharing a space with other women who look like me and share the same challenges...”

TARTA move

TARTA flex



BABY & ME RIDE FREE

Baby and Me Ride Free is a program that reduces transportation barriers. In partnership with TARTA, participants receive unlimited bus transit and a monthly number of door-to-door rides.

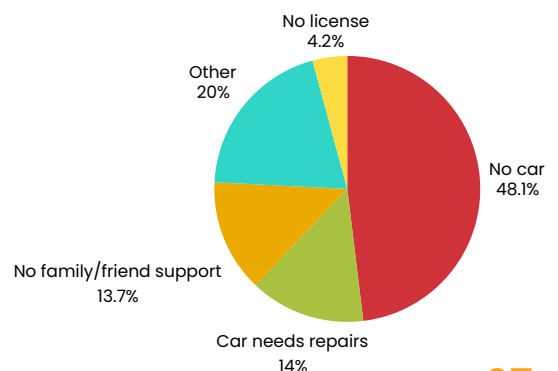
IN 2024

- 285 participants enrolled in the program.
- 258 door-to-door rides were provided.
- 285 clients received annual bus passes.
- Participants used rides to attend medical appointments, go to work, grocery shop, and go to school.

“Having a bus pass will help me get a lot of things done and... I won't have to worry about transportation so much.”

2024 Survey Question:

What is your biggest transportation issue?





GETTING HEALTHY ZONE

Getting Healthy Zone (GHZ) is a community-driven initiative working to increase infant vitality, improve resident health, and create a community where people want to live, work, and visit. Anchor institutions Mercy Health and Salem Lutheran Church propose and complete activities based on neighborhood improvement plans.



2024 NORF-END NEIGHBORS SUCCESSES (SALEM)

- The Home Restoration Team created safer, livable spaces for four families.
- Summer employment was offered for teenagers and young adults.
- The James Colbert Park and community garden were expanded.
- The group hosted a community block party, a gospel concert, a trunk-or-treat event, a Thanksgiving dinner, and a baby gear giveaway.

2024 CHERRY LEGACY NEIGHBORS SUCCESSES (MERCY)

- The *Be Smart Campaign* was launched to promote safe storage of firearms.
- Free monthly health screenings and mobile mammography services were provided.
- A variety of classes were offered on topics such as health information & resources, chronic disease management, and entrepreneurial skills.

Since the inception of GHZ in 2018, the percentage of infants who died before age one in zip codes 43608, 43610, and 43620 has decreased from **12% to 2.5%**, reflecting a significant reduction in infant deaths.



CARE COORDINATION AGENCY PARTNERS

The Northwest Ohio Pathway HUB's current network consists of **47** community health workers from **15** care coordination agencies in **7** counties.



5 CHWS



4 CHWS



2 CHW



4 CHWS



4 CHWS



1 CHW



6 CHWS



2 CHWS



5 CHWS



1 CHW



1 CHW



3 CHWS



6 CHWS



1 CHW



2 CHWS

NORTHWEST OHIO PATHWAYS HUB TEAM



Front Row (left to right)

Andrea Clark,
Rebecca Good,
Holly Pappada
(Assistant Director),
Betty Anzaldua
Niki Schroeder,
Crystal Martin,
Michael Flipse

Back Row (left to right)

Jordan Carle
Kaitlyn Pouter
Brittani Hart,
Kathy Crawford,
Amy Hurley (Director),
Amber Currie
Kevyn Cavanaugh
Daniel Haller
Not Pictured:
Emily Scheuer

Thank you to our 2024 funders: Ohio Medicaid Managed Care Plans, Baby 1st Network, Bowling Green State University, CareSource Foundation, Cleveland Foundation, Cradle Cincinnati, Health Resources and Services Administration, John Henry Eldred Jr. Foundation, Lucas County Department of Job and Family Services, Ohio Commission of Minority Health, Ohio Department of Health, Ohio Department of Medicaid, and United Way of Greater Toledo.

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The Northwest Ohio Pathways HUB provides wraparound care coordination to improve population health. Scan the QR code to make a referral.



The Keystone Fund provides up to \$500 to individuals who have financial barriers to secure stable housing. Scan the QR code to learn more.

